

EXAMPLE OF A WARRANTY SERVICE CONTRACT TWO YEAR INITIAL SERVICE POLICY FOR AN ON SITE SEWAGE FACILITY TREATMENT SYSTEM

Purchaser/Property Owner: _____ Permit #: _____
(Print)

Site Address: _____

I, _____ agree to provide an initial **TWO-YEAR** service contract to
(Print)
the above named property owner as a part of the On-Site Sewage Facility original installation price. This contract shall provide the following:

1. An inspection/service call, **AT LEAST ONCE EVERY FOUR (4) MONTHS**, which will include the inspection, adjustment and servicing of all mechanical and electrical component parts, filters, chlorinator, distribution system and spray application field, to insure their proper operation.
2. An effluent quality inspection consisting of a visual check for color, turbidity, scum and overflow, an examination for odors, **A CHLORINE RESIDUAL TEST and A SLUDGE LEVEL TEST.**
3. _____ is responsible for keeping the proper type chlorine tablets in
(Print)
the chlorinator at all times.
4. Problem/complaint calls from the property owner shall be responded to within ____ hours of notification to this maintenance company.
5. The **CERTIFIED REPRESENTATIVE** for servicing, testing and reporting on this system is:

_____, Certification # _____
(Print)

THE PROPERTY OWNER IS RESPONSIBLE FOR HAVING A MAINTENANCE CONTRACT IN EFFECT AT ALL TIMES.
At the end of this initial two-year contract, a continuing service contract, with terms comparable to this initial contract, may be purchased from any certified person/company. Any continuing Service Contract must be on file in the Permitting Authority's office thirty (30) days prior to the existing contract expires and the start date should be the expiration date of the existing contract.

This warranty/service contract does not cover the cost of service calls, labor or materials which are required due to "**misuse or abuse**" of the system, failure to maintain electrical power to the system, sewage flows exceeding the estimated hydraulic load or organic design capability, the disposal of non-biodegradable materials, chemicals, solvents, grease, oil, paint, etc., or of any usage contrary to the requirements listed in the owner's manual or as advised by the authorized service representative.

Additional services, replacement of out-of-warranty parts, waste removal from the system "**wasting or tank pumping**" and other services offered by the installer/representative can be performed for an additional charge by written request.

Purchaser/Property Owner _____ Date _____
(Signature)

Installer/Service Representative _____
(Signature) (Certification #)

Date Of Approval _____ Date Contract Expires _____